



Self Storage Association of Australasia

COLLECTION AND USE OF YOUR PERSONAL INFORMATION

This document is to be read in conjunction with the Standard Self Storage Agreement (SSSA); it forms part of the legal relationship between you (the Storer) and the Owner/Facility, its employees and any other person entitled to enforce the SSSA.

Your Personal Information

We need to collect, retain and use your Personal Information to provide you with storage. This information includes your name, licence number and details, date of birth, passport number, telephone number, email address and address. You may choose to not provide the Facility with this information, but not doing so may affect our ability to provide you with storage.

The Facility is authorised to collect and release your information:

1. The Facility may collect and retain information about you including your Personal Information and your ongoing storage and payment history to assist:

- a) in the provision of storage to you;
- b) in maintaining your account;
- c) in the event that we need to enforce our agreement with you in any way.

2. The Facility may **disclose** any information we have about you including your Personal Information to the following:

- a) Government departments;
- b) law enforcement agencies, including the police;
- c) investigators;
- d) any person who can demonstrate to the satisfaction of the Facility a legal or equitable interest in the goods stored;
- e) liquidators, administrators or other persons appointed to administer the Storer's financial affairs;
- f) debt collection services;
- g) your Alternate Contact Person;
- h) agents for any of the above;
- i) Storer Check Pty Ltd (see below).

3. You make the following authorisation regarding your Alternate Contact Person:

- a) that you have the right to disclose information about them including their Personal Information;
- b) that you will inform them that you have made this disclosure;
- c) that the Facility may use this information as we would Personal Information collected about you, the Storer;
- d) that they may access and correct the information held by us in the same manner you, the Storer, may correct your Personal Information.

Marketing

The Facility may use your contact details, including email, fax and telephone numbers, to contact you for marketing purposes for up to five years from the time of signing the Storage Agreement. You may withdraw this consent at any time. The Facility will not share your contact details with other enterprises.

Storer Check Pty Ltd ('StorerCheck')

This Storage Facility subscribes to the StorerCheck system. By applying to store with this facility you agree to the following:

1. This facility may search the **StorerCheck** data base for information **StorerCheck** may have about you. This facility may choose to refuse you storage, or terminate your storage agreement, if you are listed with **StorerCheck**.
2. This facility may release or update any details and personal information they have about you to **StorerCheck**, including but not limited to:
 - your name,
 - your address,
 - your previous address,
 - your email address,
 - your licence number and details,
 - your passport number and details,
 - your date of birth,
 - your storage history, including account payment history.
3. Your details and personal information will be released to **StorerCheck** in the event that you breach your storage agreement or engage in illegal or threatening behaviour including but not limited to:
 - Not paying for storage
 - Dumping or abandoning goods
 - Being chronically late with payments
 - Being abusive or threatening to staff members or other storers
 - Eliciting police involvement, such as the execution of search warrants against you, this facility or your storage space
 - Any other breach of the storage agreement
4. This facility may use the information you provide during this application or at any other time to update any listing you currently have with **StorerCheck**.

If you do not consent to these terms, you should not apply for storage with this facility.

By applying to store with this facility you consent to the terms and conditions set out in this document and on-line at www.storercheck.com, including this facility's right to search StorerCheck for your details, and to release your information and details to StorerCheck in certain circumstances. For further information about Storer Check Pty Ltd go to www.storercheck.com

Your Rights

You may view and correct your Personal Information by:

- a) giving reasonable notice to the Facility that you wish to view your Personal Information;
- b) attending at the Facility;
- c) advising the Facility in writing that your Personal Information is not correct and provide written corrections.

More Information

If you would like any further information regarding how your Personal Information is handled please contact one of our staff members.